Cerba Research
End of Year Communication 2026

Cerba Research would like to provide you with information related to our operational and courier services during the end of 2026.

Cerba Research Closure Days

Our labs and partner labs are closed on the days noted in the attached table. Please take your shipment transit time into consideration to ensure the sample(s) arrive the day before a Closure Day.

Local Public Holidays recommendations/information:

- Please do not ship samples on the day(s) before local public holidays or on local public holidays. If agreed otherwise for your trial, please confirm arrangements in advance with your courier.
- Please **do not** organize frozen shipments during the end of year holidays (from 21-December 2026 till and including 01-January 2027) unless otherwise agreed upon. Cerba Research will not organize frozen batch shipments during this period. Please store frozen samples at the site until 04-January 2027.
- Samples arriving at the laboratory within 48 hours or less before closing days may experience delays of reporting and may be reported when laboratory will resume activity after the closing days.
- For Barc South Africa: Please notify the Barc South Africa team before sending any samples to ensure the shipment can be tracked as there can be delays in customs within Africa during the holiday period.
- For Cerba Research Australia: Due to the prolonged weekends, please avoid shipping between 21-December 2026 and 01-January 2027. Turnaround time for shipments for sites in Australia and New Zealand is 24hr, for sites located in Asia and shipping to Cerba Research Australia take 48hr-72hr into consideration.
- For Russia and Ukraine: Please try to avoid scheduling patients from 20-December 2026 until 11-January 2027 as these countries have an extended holiday period. If you need to schedule patient visits during this period, please contact Cerba Research to clarify if any solutions can be determined.

Courier Service Schedule / Customs

As all couriers (standard as well as premium) may have restrictions, please contact them well in advance to check the following:

- The possible shipping days and possible earlier last calling / pick-up times.
- Couriers will typically not pick-up or deliver on public holidays.
- Take your sample transit time into consideration; 24, 48 and 72 hours – to ensure samples arrive the day before a Closure Day.
- Extra transit time can be needed during the End of Year period.
- Customs closing times (only applicable if a pro forma invoice is required).

Although courier services can be restricted, Cerba Research will be providing continuous service during the holiday period (except on the closure days), so please contact us via the *study specific email address* (preferred) or via the general contact details if you need assistance:

Cerba Research Europe (including France)	pmeu@cerbaresearch.com
Cerba Research USA	pmus@cerbaresearch.com
Cerba Research APAC	administration-au@cerbaresearch.com
BARC South Africa	service@barcsa.co.za; barcprojmanagers@lancet.co.za
CerbACT Taiwan	eyeh@cerbactasia.com

Thank you for your support and collaboration with Cerba Research. We wish you a safe and peaceful holiday season and new year.

Yours sincerely
Teresa Dunlap
Chief Customer Delivery Excellence Officer

Please be aware of the upcoming "Year-End Outbound Shipment Freeze", there will be no outbound shipments from CR-EU (BE) or CR-US during this period:

Wednesday, 16 Dec-2026 through and including Friday, 1-Jan-2027

- Exceptions will only apply if shipments are scheduled and explicitly agreed upon
- Regular outbound shipments will resume on **Monday, 4-Jan-2027.**

Cerba Research labs and partner	Geo	2026 Closing Days		2027 Closing Days
		November	December	January
Cerba Research EU (BE)	EU	/	25-Dec	1-Jan
Cerba Research US	US	26-Nov*	25-Dec	1-Jan
Cerba Research AUS	AUS	/	25-28-Dec	1-Jan 26-Jan
Cerba Path	EU	11-Nov	25-Dec	1-Jan
CerbACT Asia	Asia	/	25-Dec	1-Jan
BARC SA	AF	/	16-Dec 25-26-Dec	1-Jan
Cerba Spé (Frépillon)	EU	11-Nov	25-Dec	1-Jan
Cerba Lancet Uganda	AF	/	/	/
Cerba Lancet Tanzania	AF	/	9-Dec 25-26Dec	1-Jan 12-Jan
Cerba Lancet Nigeria	AF	/	/	1-Jan
Frontage	US	26-27 Nov	25-Dec	1-Jan
Novotech	Asia	/	25-27-Dec	1-3-Jan
SRL	Asia	3-Nov 23-Nov	28-31 Dec	1-4-Jan 11-Jan
Teddy Labs	Asia	/	/	1-Jan
Cerba Research NL	EU	/	25-26-Dec	1-Jan
Vimta	APAC	/	25-26-Dec	14-15 Jan, 26 Jan
Cerba Research Canada	CAN	/	25-26 Dec	1-and 4 Jan

* Limited hours of operation and staff availability